

At CareSource, we take our mission to heart. We are committed to making a lasting difference in members' lives by improving their health and well-being. As a nationally recognized Medicaid managed care provider with more than 450,000 of our 2 million members residing in Georgia, CareSource offers more than comprehensive, high-quality health care coverage.



Social Determinants of Health





Health care is about more than treating illnesses. It's about caring for the whole health of the person and the community. CareSource goes beyond traditional definitions of health and wellness to ensure that members have the resources and support they need to overcome obstacles and pursue meaningful opportunities.

Removing Barriers to **Success**

CareSource Life Services® helps members lead more stable, fulfilling lives by assisting members with employment, nutrition, transportation, housing, education, budgeting, legal assistance, safety, and much more.

Donated \$50m

to improve housing conditions nationwide



\$3.5m in affordable housing

initiatives in Metro Atlanta and rural Georgia in 2022

Partnerships provide members free access to financial literacy programs







donation to Grady Health System's Food as Medicine Program

We also provide members up to

5 rices a month for trips for food/groceries



Help combat unemployment by providing

Job coaching and referrals

for new educational opportunities.

Helping Members Manage Their Mental Health

Georgia has trailed the rest of the country when it comes to providing residents with access to mental health care. This has driven CareSource to prioritize behavioral healthcare and build strong partnerships with state-wide behavioral health organizations because it can save lives.



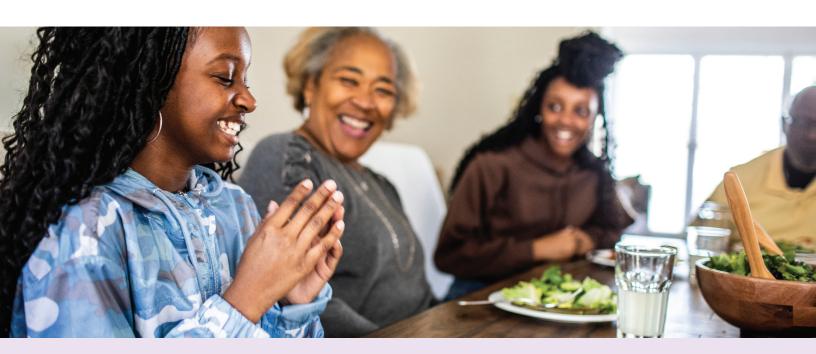
Youth and Family Recovery Program

Our Stronger TogetherTM program brings case management resources directly to communities and offers specialized therapeutic services and intensive wraparound support.



Mental Health Partnerships

We've partnered with the National Alliance on Mental Illness (NAMI) Georgia, integral advocates of the Mental Health Parity Act and the 9-8-8 Suicide and Crisis Lifeline.



Tuproving Care Through Interprofessional Collaboration

We know the evidence-based importance of oral health to a person's overall health and well-being. That's why we've partnered with providers to extend our dental benefits well beyond the state standard and incentivized providers and members to reinforce an integrated model of care.

Through med-dental partnerships, we educate and train providers for interprofessional collaborative care to address the link between poor oral health and mental and physical health.



Limit the dangerous spread of disease from mouth to other parts of the body

Reduce maternal and infant morbidity and mortality

Improving Outcomes Through Value-Base

Value-based care holds tremendous potential to improve patient outcomes, reduce (or eliminate) out-of-pocket expenses and mitigate rising Medicaid program expenditures in Georgia. By working closely with our partners, we have designed and implemented value-based care initiatives that reward providers who give high-quality, cost-effective care that improves the health of members.



More than doubled the number of members who are seeing a primary care physician.



Nearly doubled the amount of value-based care incentive payments. Well child

Value-added adult dental services that help

reducing economic and social disparities.

36% less medical costs

for diabetic members that had an annual dental visit.

Member incentives and extra benefits increased preventive dental

Added benefits for youth programs that help to give kids a safe place to play and socialize outside of school hours.









CareSource reward programs, like Babies First®, incentivize members for engaging in their own care.

Among the best in the various at exceeding state and federal claim payment metrics

A+ Rating



for Customer Care



We can identify members at risk and target care using predictive analytics from machine learning.

As Georgia's only nonprofit Medicaid provider, CareSource can focus on

families not profits.

The CareSource Foundation has contributed more than

COMMUNITES in Georgia



Caring for the Whole Health of Georgia

To learn more about how CareSource is making a lasting impact across the state of Georgia, visit WholeHealthGA.com

